



OIA Number: 24 – 169

1 May 2024

[REDACTED]
[REDACTED]

Dear [REDACTED]

Re: Official Information Act request for Spending on Public Relations and Communications Support

I refer to your email to the Education Review Office dated 3 April 2024 requesting information under the Official Information Act 1982 as follows:

Actual and Budgeted Expenditure:

Please provide a breakdown of the actual and budgeted expenditure on PR and Communications support for the current financial year, as well as the previous two financial years, for the ERO.

Procurement Process:

For each instance of expenditure on PR and Communications support, please indicate whether the services were procured through an open tender process or if it was a closed process. In accordance with the principles of the Official Information Act, I seek to understand the transparency and competitiveness of the procurement process.

Service Providers:

Please provide the names of the companies, agencies, or individuals that received payment for providing PR and Communications services to the ERO. Additionally, I request the value of the contracts awarded to each service provider.

Please find our full response below.

Actual and Budgeted Expenditure:

Approximately \$1.3 million of our budget each year goes towards communications support, which includes Communications staff, ERO's websites, publications and language translation costs.

As a small agency with limited systems, further information is not available in an accessible format without substantial research, collation and reconfiguration. Therefore, I am declining your request under section 18(f) of the OIA.

Procurement Process:

ERO follows the All-of-Government procurement process.

Service Providers:

Please refer to our written response to questions 72 and 73 under [Full evidence text \[PDF 2901k\]](#). The appendix includes the details of the consultants and contractors engaged in 2022/23.

As the information for the past two financial years is publicly available on the Parliament website, I am refusing your request under section 18(d) of the OIA.

Please note that it is our policy to proactively release our responses to official information requests where possible. We do not publish requesters' personal information.

You have the right seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at <http://www.ombudsman.parliament.nz> or freephone 0800 802 602.

Ngā mihi,



Jeremy France
Deputy Chief Executive Corporate Services
Education Review Office | Te Tari Arotake Mātauranga
National Office | Tari Matua