

To the parents, whānau, educators and coordinators/visiting teachers

### ERO's Assurance Review of Your Early Childhood Service

The Education Review Office (ERO) will soon be undertaking an Assurance Review of your early childhood service as part of an overall evaluation of the governing organization your service belongs to. The manager of your service will let you know when the review team will be onsite.

### What does ERO want to know?

ERO will assess whether the service is meeting the regulatory standards associated with curriculum, premises and facilities, health and safety and governance, management and administration.

ERO reviewers will talk with adults in the service, read documents and observe aspects of the curriculum. ERO will also be interested in how parents and whānau are supported to contribute to their child's learning and how kaiako and parents and whānau are involved in decision-making in the service.

Once we have all the information we need, ERO will summarise what we found in a brief report. The report will be sent to your service and will be published on our website after the review ([www.ero.govt.nz](http://www.ero.govt.nz)).

Our review officers are happy to talk to parents, whānau and educators during the review. ERO has developed a resource for parents *What Matters Most* – for your child and their learning in an early childhood service. This is available on ERO's website.

We look forward to being in your early childhood service.

ERO review team