

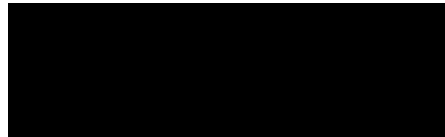


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Te Tari Arotake Mātauranga

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Our ref: OIA 21 - 6

15 March 2021



Dear 

What statistics are collected on OIA requests

I refer to your email dated 24 March 2021 to the Education Review Office requesting the following information under the Official Information Act 1982.

Our response follows each part of the request:

1. Are the OIA statistics reported to TKM published on your agency's website, and if so, where?

No, as they are publicly available on [OIA Statistics All Data CSV](#)

2. Are any additional statistics (such as those detailed below) published on your agency's website, and if so, where?

No.

3. Does the agency collect or report (please answer collect, report, or no):

a) the number of requests received;

Yes.

b) the number of requests transferred in full;

Yes.

c) the number of requests withdrawn;

Yes.

d) the number of requests refused;

Yes.

e) the number of requests granted in part;

Yes.

f) the number of requests granted in full;

Yes.

g) time taken from receipt of request to despatch of the official information or decision to refuse;

Yes.

h) time taken from receipt to transfer.

No.

4. Does agency count the number of requests (please answer yes or no):

a) requesting urgent attention;

No.

b) amended or clarified (within or outside the legislated seven day time frame);

No.

c) consulted another agency or 3rd party;

No.

d) consulted Minister;

Yes.

e) charged;

No. – ERO do not charge for Official Information Act requests

f) extended;

No.

g) notified to Minister;

No.

h) where the statutory time-frame to transfer a request was met or not met;

No.

i) where the statutory time-frame to notify an extension was met or not met;

Yes.

j) where the statutory time-frame to seek amendment or clarification was met or not met.

Yes.

5. Does the agency measure (please answer yes or no):

a) time taken from receipt of request to decision regarding release of information;

Yes.

b) time from receipt to seeking clarification;

Yes.

c) time from receipt to notification of extension;

Yes.

d) duration of extension;

Yes.

e) time for agency or third party response;

No.

f) time for Minister response;

No.

g) time from decision to release of information.

No.

7. Does the agency have any system to classify requests by (please answer yes or no):

a) channel;

No.

b) gateway;

No.

c) requester category;

No.

as suggested in TKM's "Selection and Reporting of Official Information Act Statistics".

Yours sincerely



Jeremy France
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