

Our ref: OIA 20 - 25

10 June 2020

Email: 

Dear 

Official Information Act Request – Monitoring/productivity measuring software/tools used to monitor ERO staff

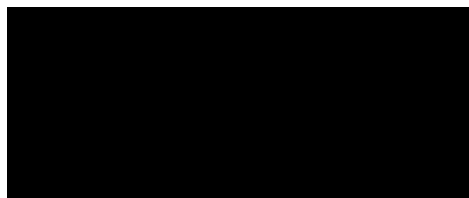
I refer to your email dated 2 June 2020 to the Education Review Office requesting the following under the Official Information Act 1982:

- *Details of all monitoring/productivity measuring software/tools used to monitor staff of the department, including when it came into effect, what it's purpose is, and any policy documents related to the software.*
- *This includes information on any free trials/trial periods of use of such software/tools for the last two years.*
- *Please confirm if the software is used for all staff, office staff only, or remote workers only.*

ERO does not use monitoring/productivity measuring software/tools to monitor staff and there have been no free trials of such software/tools for the last two years. I am therefore refusing your request under section 18(e) of the OIA because the information does not exist.

You have the right to seek an investigation and review by the Ombudsman of this decision.

Yours sincerely



Jeremy France
Deputy Chief Executive Corporate Services
Education Review Office | Te Tari Arotake Mātauranga
National Office | Tari Matua