To parents, whānau, families, staff, and educators

Manager to complete before circulating to the above

|  |  |  |  |
| --- | --- | --- | --- |
| Service name |  | MOE Profile Number |  |

**ERO's Education Review of Your Home-based Education and Care Service**  
The Education Review Office (ERO) will soon be reviewing your early childhood service. The manager of your  
service will let you know when the review team will be onsite.  
  
**What does ERO want to know?**  
We want to know how well placed your service is to promote positive outcomes for all children, including Māori,  
Pacific and those with diverse needs.  
  
To find this out, ERO will explore how well the service provider and coordinators/visiting teachers as service  
leaders develop partnerships with parents, families and whanau and support educators in curriculum design and  
teaching practices that contribute to children's learning and wellbeing.  
  
ERO will talk to adults, look at documents and determine the purpose and focus of visits to homes if required. ERO will be interested in reviewing any information your service has about what is going well and also areas for  
development. We are very interested in how the service consults parents and whanau, and how they support you  
to participate in your child's learning. Your service will also have to show that it meets its legal requirements and  
provides for the health and safety of your children.  
  
ERO will also be interested in how coordinators/visiting teachers and educators are supported to contribute to  
improvements in the service for the benefit of children.

Once the review is over and we have all the information we need, we will summarise what we found in a brief  
report. The report will be sent to your service and will be published on [our website](http://www.ero.govt.nz) after the review.

As part of the review, ERO also evaluates specific topics that are national education priorities (such as  
mathematics within the curriculum: learning and teaching in early childhood services). These findings are combined  
with information from other early childhood services and then published as a national education evaluation report  
on ERO's website (www.ero.govt.nz/National-Reports).

**How can you get involved?**  
Our review officers are happy to talk to parents, whānau and educators during the review. You are invited to  
complete a survey, available on [ERO's website](http://www.ero.govt.nz/how-ero-reviews/ero-reviews-of-early-childhood-services-and-kohanga-reo/#feedback-after-your-review). You will need the service name and MOE profile number provided  
at the top of this letter to complete the survey. These need to be completed at the latest, a week prior to the review  
of your service taking place.  
<https://www.surveymonkey.com/r/EROHomeBasedParentSurvey>   
<https://www.surveymonkey.com/r/EROHomeBasedEducatorSurvey>   
  
We look forward to being in your early childhood service.