

Our ref: 19-43

13 August 2019

[REDACTED]
Email: [REDACTED]

Dear [REDACTED]

OFFICIAL INFORMATION ACT REQUEST – TIMEFRAME FOR RESPONDING TO PRIVACY ACT REQUESTS

I refer to your email of 1 August 2019 requesting the following under the Official Information Act 1982:

- *The average number of working days it took to provide access to personal information under IPP6 of the Privacy Act*
- *The median number of working days it took to provide access to personal information under IPP6 of the Privacy Act*
- *The mode number of working days it took to provide access to personal information under IPP6 of the Privacy Act*

For all access received within the period 1 January 2019 to 30 June 2019.

ERO did not receive any requests for personal information under the Privacy Act 1993 during the period 1 January 2019 to 30 June 2019. I am therefore refusing your request under section 18(g) of the OIA because the information is not held.

You have a right to seek an investigation and review by the Ombudsman of this decision.

Yours sincerely

[REDACTED]
Jeremy France
Deputy Chief Executive Corporate Services
Education Review Office | Te Tari Arotake Mātauranga
National Office | Tari Matua
[REDACTED]